

## ELITE SHOPPING TOURS QUESTIONNAIRE



Thank you for choosing Elite Shopping Tours this year. We hope your group had a wonderful day. It is important for us to know about your tour day. By taking the time to answer this Questionnaire, you will assist us to improve, and be aware of our standards and to determine if we may assist further for future tours. Please tick appropriate rating box and we welcome any further comments. Please return the completed Questionnaire in the self addressed envelope provided.  
Thanking you in lieu and we look forward to seeing you next time!

<b>Group's Name:</b>	<b>Contact Name:</b>
<b>Address:</b>	<b>Telephone No.:</b>

**COACH**      DRIVER NAME: \_\_\_\_\_

	Fair	Good	Excellent	The Best	Further Comments:
Standard of Coach	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....
Driver Personality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....
Driver Ability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....
Punctuality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....
Driver Assistance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....

**HOSTESS**      HOSTESS NAME: \_\_\_\_\_

	Fair	Good	Excellent	The Best	Further Comments:
Appearance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....
Personality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....
Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....
Courtesy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....
Assistance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....

**MORNING TEA**

	Fair	Good	Excellent	The Best	Further Comments:
Cakes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....
Biscuits	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....
Coffee	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....
Tea	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....
Juice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....

**LUNCHEON**      VENUE NAME: \_\_\_\_\_

	Fair	Good	Excellent	The Best	Further Comments:
Menu Main Course	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....
Dessert	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....
Drinks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....

**OUTLETS**

	Poor	Fair	Good	Excellent	Further Comments:
Pricing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....
Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	.....
					.....
					.....

More time required      YES       NO

Less Outlets              YES       YES

Outlets Visited	Preferred Outlets	Least Preferred Outlets	Any Outlets You would Prefer to be included

Would you join us again on an Elite Shopping Tour?      YES       NO

Would you like to Re-book Now?      YES       NO

Date: \_\_\_\_\_

Year: \_\_\_\_\_

Any Groups you know who may wish to do an Elite Shopping Tour: .....

Any further Comments you would like to make:  
 .....  
 .....  
 .....  
 .....

Thank you and looking forward to seeing you next time!  
Joy and all the Girls at Elite Shopping Tours.